

THE STAR

Remotely Monitored System
with radio "Panic Button"



FEATURES:

- ★ **Hands Free Two-Way Voice
Emergency Communication System**
- ★ *24 Hour Home Care & Protection*
- ★ *Stand Alone*
- ★ *Can Be Fitted To Any Existing System*

A1

Security Services

3a Welby Street, Grantham, Lincolnshire. NG31 6DY


Telephone: 01476 579797 Fax: 01476 569234

Email: info@a1-securityservices.co.uk Web: www.a1-securityservices.co.uk




Fire

The Monitoring Centre will immediately alert you to the fire activation by using the alarm system to broadcast a voice message, which clearly advises you to the situation. If required, the Fire Service will also be alerted.



Emergency


Listening to your premises provides a fast and effective method of assessing the situation, ensuring that we only call the Police to those incidents that warrant a Police response.



Medical

This service provides peace of mind to those customers who live on their own and have medical problems, which may leave them incapacitated at any time.

No need to panic about getting to the telephone, simply press your keyfob and in a matter of seconds the Monitoring Centre will be Answering your call for help.



Security

In the event of an intruder activation, a trained operator will listen in to your premises for confirmation of an intrusion. He may challenge the occupants to determine their identity thus reducing false alarms. If a positive identification cannot be made, the incident may be referred to the Police.



Violence

Activating the keyfob will alert the Monitoring Centre who will respond by listening, recording and advising the Emergency Services of your situation as and when necessary.



Duress

A duress codeword is designated to alert the Monitoring Centre to a potential life threatening situation. Quoting your duress codeword to the Monitoring Centre, when challenged, will alert our staff that you are in danger and require immediate assistance.

The **Dedicated** Monitoring Centre is manned and operational 24 hours a day, 365 days a year, ensuring an immediate response to any situation. The Monitoring Centre's main function is the receipt, processing, recording and controlling of alarm signals and the passing of those signals to the appropriate Emergency Service as and when required.

On receipt of an audio alarm incident, our trained operators will respond by listening and assessing the situation in order to determine which course of action is required. The Monitoring Centre Automatically records all voice communications within it's secure area.

The Monitoring Centre is registered with the Data Protection Registrar under the Data Protection Act 1984



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